

Important Bill Notice: Action Required

A new law in Kentucky places limits on the existing sales tax exemption for residential utility accounts. Customers with multiple residential accounts now will be required to pay the six percent (6%) state sales tax on utility services provided to any property that is not the primary residence of the owner or occupant. The new law, referred to as House Bill 8, is part of Kentucky's recent tax reforms.

The new law takes effect on January 1, 2023.

To be excluded from the sales tax, an exemption certificate called a "Declaration of Domicile For Purchase of Residential Utilities," is required for each service address/unit occupied as a primary residence.

Starting January 1, 2023, all new Columbia Gas customers and existing customers who move or transfer service will be required to complete a certificate.

HOW TO SUBMIT YOUR CERTIFICATE(S)

For your convenience, certificates are available on our website at ColumbiaGasKy.com/Tax. Mail the appropriate completed certificate(s) to Columbia Gas of Kentucky, P.O. Box 14241, Lexington, KY 40512-4241. To submit electronically, send the certificates via email to salestax@ColumbiaGasKy.com.

Please note that you must file a certificate with each utility company that provides service to your properties, including water, sewer and electric. Contact your providers for information about how to submit a certificate.



Customers must submit an exemption certificate by the 10th of the month to allow time for processing ahead of the next billing statement. In accordance with the law, refunds will not be issued for taxes due before an exemption is submitted by the customer and processed.

Starting January 1, 2023, you will be responsible for the sales tax for any residential account without a properly completed exemption certificate on file. Please note that in order to comply with the new law, we must make technical updates to our billing system, which may take several months. Once our system is updated, the six percent charge will appear retroactively in the Taxes & Fees portion of the billing statement for any non-exempt account.

We're Here for You

For more information about the new law and copies of the exemption certificates, contact the Kentucky Department of Revenue at 1-502-564-5170. Customers also can visit ColumbiaGasKY.com/Tax or call our customer care center at 1-800-432-9345 Monday through Friday from 7AM to 7PM.